

# Restoration, Enhancement & Recovery Services

March 20, 2007

## **Restoration Services**

Normal service time is 8 Lab days (1½ weeks in lab). We scan your damaged photograph into a computer, restore it digitally, and provide you with a 4x6 proof and a CD-ROM of the restoration. Your original photograph is returned to you in its original condition. Additional reprints or enlargements of your restored image can be printed at our standard charges for digital prints.

Be aware that some flaws or textures on old prints may be more prominent when scanned than they appear to the naked eye. Please use the retouching categories below to pre-estimate your restoration fee. We will call before starting the work if our services will be more expensive than your pre-estimate.

Original photographs larger than 11x14" require an additional charge for scanning oversize prints.

Retouched images are kept the same size and proportional dimensions as the original photograph unless otherwise instructed. Please let us know what sizes you are thinking about printing. For example a 5x7 may crop into someone's head or arm that is visible in an 8x10. Orders resubmitted for additional retouching or alternative cropping will incur additional charges for digital services performed and any prints.

### **Minor Restoration ..... \$19.95**

In this Minor Restoration category, we fix **one** of these flaws: A minor scratch, stain or crack in background of image. Removing date from a smooth background. Red-Eye removal on one to four people. Reduce grain. Minor overall color and/or contrast adjustment.

### **Light Restoration ..... \$34.95**

Two to three scratches, stains or cracks in non-detail area of image. Color or contrast adjustments to 1 or 2 areas of the image. Simple facial blemishes and glass glare (if you can still see the eyes) on one or two people. Adding spot color to black & white image.

### **Medium Restoration ..... \$59.95**

Three to five scratches, stains or cracks (one or two into main subject of image). Replace background using generic "studio" backdrop or customers supplied image. Recreate missing corners of simple background. Adding or removing a single person or "trading faces" from another photo. Correcting color and contrast on faded images. Glass glare that hides the eyes. Colorizing part of a black & white or faded color image.

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### **Heavy Restoration..... \$89.95**

Five or more scratches, stains or cracks (two or three into face or other detailed area). Recreate missing corners of moderately complex background. Adding or removing multiple people or "trading" two or three faces from other photos. Correcting color and contrast on severely faded images. Colorizing black & white or faded color image. Removing paper texture or overall cracking of emulsion.

### **Severe Restoration ..... \$120.00 or more**

Recreate missing areas of a complex background. Photos with multiple scratches, stains or cracks in high detail area of image (like a face). Heavily stained or mildewed prints. Removing heavy writing.

## **Artistic Photographic Enhancement**

Our digital artists can enhance your photographs in many ways. Adding text, special borders, graphics, logos, overlays, etc., can all be achieved. Our standard fee is \$80.00 per hour. Please request an estimate.

To add a name or one line of text to your photograph, add \$2.95 to the standard charges for scanning and/or printing.

## **Recover Lost Images from Memory Card**

Images can be recovered from most camera cards. We save all of the recovered JPEG files to a CD. Additional CDs (or DVD upon request) may be required if there are more images than can fit onto one CD. There is no charge if we cannot recover any images. There is no guarantee that any files will be recovered, or that the files recovered will be the images you are looking for. Movie files, RAW camera images, TIFF images and other file types can be recovered for an additional \$20. Please specify if you expect us to find such file types.

128 MB memory card ..... 24.95

256 MB memory card ..... 39.95

512 MB memory card ..... 59.95

1 GB memory card..... 79.95

2 GB memory card..... 99.95

Additional CD ..... 2.49

Save to DVD ..... 10.99

We can print an Index Print of your recovered images. They are a handy tool for locating and retrieving images from your library of CDs. File names are printed below each image to assist you when reordering prints. Index Prints are priced by the sheet—40 images per sheet.

4x6 Index Print with 40 images per sheet ..... 99

8x10 Proof Sheet with 40 images per sheet ..... 5.98

READ THIS NOTICE: Submitting any film, print, digital media, or images in any form to this firm for processing, printing, or other handling constitutes an AGREEMENT by you that any damage or loss by our company, subsidiary, or agents, even though by our negligence or other fault, will only entitle you to replacement with a like amount of imaging media or unexposed film and processing. The acceptance by us of the film, print, digital media, or images is without other warranty or liability, and recovery for any incidental or consequential damages is excluded. 90-day unclaimed orders will be considered abandoned.

All prices, specifications & service times are subject to change without notice.



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